# Pillars of Beef Chain Success

## Moving the Industry Forward

he National Beef Quality
Audit (NBQA) was initiated
in 1991, and every
five years since has provided
guideposts for improving the U.S.
beef supply. Early audits focused
on physical attributes of beef
and beef by-products, such as
marbling, external fat, carcass
weight and carcass blemishes.

#### **Quality Challenges**

Ranked according to priority, 1991 to 2011

1991	1995	2000	2005	2011
External Fat	Overall Uniformity	Overall Uniformity	Traceability	Food Safety
Seam Fat	Overall Palatability	Carcass Weights	Overall Uniformity	Eating Satisfaction
Overall Palatability	Marbling	Tenderness	Instrument Grading	How and Where
Tenderness	Tenderness	Marbling	Market Signals	Cattle Were Raised
Overall Cutability	External and Seam Fat	Reduced Quality Due	Segmentation	Lean, Fat, and Bone
Marbling	Cut Weights	to Use of Implants	Carcass Weights	Weight and Size
		External Fat		Cattle Genetics

Source: NBQA

Results from the early audits were impressive. Excess fat, revealed as an issue in the 1991 NBQA, has been removed. Injection site lesions were drastically reduced, and progress in the reduction of other defects has also been achieved. It's obvious that when cattlemen and other beef producers know about challenges that reduce profitability and limit progress, they step up.

Over the past 20 years, however, the landscape of the industry – and of society – has changed dramatically. The changes in cattle and beef markets, in eating patterns, in consumer attitudes, and more were considered as phases of the 2011 NBQA were being developed, as the research was conducted, and as researchers and study participants reviewed the resulting data.







he 2011 NBQA was the most comprehensive and detailed audit yet. The components yielded a wealth of information that will create an industry roadmap for driving sectors of the industry forward and creating more opportunities for all beef producers. They include:

**Phase I:** Face-to-face Interviews over an 11-month period of each production sector helped define seven different quality categories. Understanding what quality means to the various industry sectors, as well as determining the value of each quality attribute to the sectors, will help the industry make modifications needed to increase the value of its products.

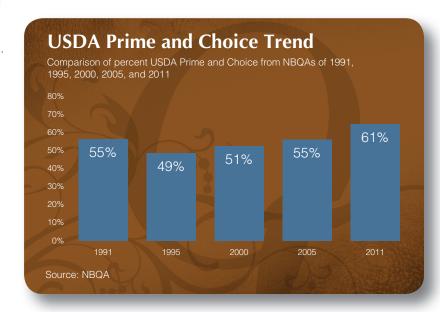
Some conclusions from Phase I interviews:

- 1) Terminology about quality among segments is not standardized;
- According to interview participants, consumers want to know more about the beef they consume, how it's raised and where it comes from;
- 3) Food safety is the single most important quality attribute to packers, foodservice and retailers;
- 4) While the industry produces a safe, high-quality product, continuous improvement in these areas should be an industry-wide focus;
- 5) The entire industry prides itself on humane animal treatment, but segments closer to the consumer have additional customer/societal pressures to ensure humane treatment; and
- 6) Interviews confirm that the industry must do a better job of telling its story.

**Phase II:** A comprehensive evaluation was conducted on about 18,000 carcasses on the harvest floor in eight processing plants. Quality and yield grade characteristics were gathered from about 9,000 chilled carcasses in 28 processing plants, and instrument grading information from approximately 2.4 million carcasses from 17 plants owned by four processing companies was compiled. The information helps the industry measure progress compared to previous surveys, and provides a benchmark for future industry efforts.

Some results from Phase II research:

- 1) Individual animal ID has been increasing. The number of cattle individually identified with visual tags jumped from 38.7 percent in 2005 to 50.6 percent in 2011;
- An increasing number of carcasses are grading USDA Choice and Prime. This suggests continued improvement in product eating quality;
- Instrument grading was not found to be notably different than human cooler grading. These results may accelerate the trend toward more instrument grading;



- Carcass sizes have increased significantly, but average quality grades have improved. This suggests the industry has made strides in selection and management, especially at the feedyard; and
- 5) The trend toward more "branded" beef at the supermarket was supported by both Phase I and Phase II research. This suggests a need for more program cattle.

**Phase III:** A survey of 3,755 cattlemen helped identify the adoption of Beef Quality Assurance (BQA) management

		USDA Qualit	ty Grade, %	
DA Yield Grade	Prime	Choice	Select	Other
1	0.0	3.6	7.3	1.4
2	0.4	22.8	15.3	2.4
3	1.8	25.9	8.0	1.5
4	0.5	6.3	1.4	0.4
5	0.1	1.3	0.1	0.1

principles. This marks the first time cattle producers have been surveyed on a national basis for input to measure and strengthen practices that support confidence in beef products and production systems.

Some Phase III Survey findings:

- Nearly 90 percent of producers have a working relationship with their veterinarians. However, about a
  quarter said they would use medications other than as directed on a drug product's label without being
  directed by a vet;
- 2) Use of electric prods is becoming rare in the industry. Overall, 98.4 percent said they do not use an electric prod as their primary driving tool;
- 3) Progress continues to be made in quality areas identified in the 1991 NBQA. The preferred route for administering injections is subcutaneous (84.2 percent), and 87 percent said their preferred location for injections was in front of the shoulder; and
- 4) About 78 percent had attended a meeting at which best management practices or BQA principles had been discussed, and of those cow-calf producers who had attended a BQA session, 99 percent said they followed best management practices consistent with BQA.

**A Strategy Workshop:** Forty-one individuals representing each segment of the industry met to review results of the research phases and discuss implications for the U.S. beef industry. Strategies developed at the meeting provide the industry a blueprint for the next five years.

### **Recordkeeping Methods**

Percentages of Phase III survey respondents keeping track of withdrawal times by method

	Overall	Seedstock	Commercial cow/calf	Backgrounder / preconditioner	Stocker / yearling	Feedlot	Dairy
Individual ID <sup>1</sup>	78.3	88.8	76.9	73.4	61.9	77.9	83.2
Animal in a group <sup>2</sup>	11.0	4.3	10.8	12.8	22.5	15.5	11.7
Tracking groups 3	9.1	6.6	10.6	9.6	13.8	5.5	3.7
More than one	1.6	0.4	1.7	4.3	1.9	1.0	1.5

<sup>&</sup>lt;sup>1</sup>By recording the individual ID

Source: NBQA 2011

<sup>&</sup>lt;sup>2</sup>By identifying only animals in a group that are treated

<sup>&</sup>lt;sup>3</sup>By tracking groups of cattle where individuals within the group were treated

#### The Pillars of Success

Some key priorities were identified at the Strategy Workshop after participants had a chance to review the data:

Assuring eating satisfaction and product integrity is paramount. The industry must focus on protecting, defending and continuously improving eating satisfaction and product integrity. In order to do this, it must find a way to connect consumers to the beef story by assuring product authenticity and demonstrating transparency. Meeting these objectives will require more effective information-sharing to improve beef's value while maximizing consumer trust.

#### We must do a better job of telling our industry's terrific story.

The industry has a great story to tell, but often the message is marginalized by those who don't want the industry to succeed.

#### **Barriers to Success**

Participants in the 2011 NBQA Strategy Workshop identified a number of potential barriers to success in the industry. They included:

**A low level of written protocols.** Proper record-keeping must become more consistent through the entire supply chain.

**Balancing the needs of all industry segments.** There must be a system that transmits information and facilitates data flow to communicate the proper signals throughout the supply chain.

A lack of trust between industry segments. Transparent and accurate information-sharing

help increase trust and build a more authentic and sustainable beef industry.

A disconnect
with dairy. Dairy
animals supply

a significant portion of the beef marketed, so communicating the importance of BQA to the dairy segment is crucial.

**Carcass inconsistency.** The industry must eliminate costly non-conformers and provide better market signals that lead to better selection, production practices and post-harvest fabrication.

**No common language.** The communication barrier that allows segments to define value differently must be resolved.

**Potential food safety issues.** While the industry has a stellar food safety record, the industry must closely monitor emerging pathogens and address potential challenges.

Lost Opportunities  Lost opportunities* per head identified	by NBQA 2011
Quality Grade	(\$ 25.25)
Yield Grade	(\$ 5.77)
Carcass Weight	(\$ 6.75)
Hide/Branding	(\$ 0.74)
Offal	(\$ 5.15)
Total	(\$ 43.66)
*Amount lost due to nonconformance w Source: NBQA 2011	ith ideal targets for quality.

#### Conclusion

Only that which is measured can be effectively managed. The NBQA provides an industry-wide scorecard for individual decision-makers across the beef supply chain to improve the quality and value of U.S. beef. More than that, though, it helps identify and correct quality shortfalls and non-conformance, which will lead to greater profitability through improved beef demand.

More information about the 2011 NBQA (and how it compares to preceding audits), as well as the NBQA Executive Summary, can be found on the Beef Quality Assurance website at www.bqa.org.

#### For more information contact:

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